

# Accessibility Statement

*This statement was created on 9<sup>th</sup> June 2026.*

Tourist Association Sexten is committed to ensuring the accessibility of the website [www.sexten.it](http://www.sexten.it) in accordance with Legislative Decree No. 82 of 27<sup>th</sup> May 2022, implementing the European Directive 2019/882.

Tourist Association Sexten believes it is a collective moral obligation to enable all people to access information, products, and services without obstacles or barriers – so that everyone can live with dignity, equality, and independence.

Therefore, resources have been invested to make the website more user-friendly and accessible to all people, including those with disabilities.

In accordance with Legislative Decree No. 82/2022, the following information is provided:

1. Information on the assessment of how the service meets accessibility requirements, including an explanation of the applicable requirements.
2. General description of the service in accessible formats.
3. Descriptions and explanations necessary to understand how the service operates.
4. Description of how the service meets accessibility requirements.
5. Information demonstrating that the provision and monitoring of the service ensure compliance with the requirements.

## 1. Accessibility Requirement and Applicable Criteria

The requirements for digital accessibility are established by Legislative Decree No. 82 of 27<sup>th</sup> May 2022, which implements the European Directive 2019/882.

The website's content must comply with the criteria set out in the Web Content Accessibility Guidelines (WCAG) 2.1 at conformity levels A and AA, as well as the technical standard UNI EN 301549. The four fundamental principles of digital accessibility according to WCAG 2.1 are:

- **Perceivable** – Content is presented clearly and understandably.
- **Operable** – The user interface is easy to navigate for all users.
- **Understandable** – Information and processes are intuitive and easy to comprehend.
- **Robust** – The website is compatible with common assistive technologies.

In accordance with the above legislation, the self-assessment model published by AgID (Agenzia per l'Italia Digitale) provides a clear list of 50 success criteria to be used for verifying website accessibility.

The guidelines published by the agency on the accessibility of IT tools further clarify that web content includes both textual and non-textual information, downloadable documents and forms, as well as two-way interactions such as the processing of digital forms and the completion of authentication, identification, or payment processes.

## Non-Applicable Criteria

Of the 50 success criteria listed in the applicable technical standards, the following are considered not applicable to this website:

- 1.4.1 Use of colour (Level A)
- 1.4.2 Audio control
- 2.1.4 Character key shortcuts (Level A – WCAG 2.1)
- 2.2.1 Timing adjustable (Level A)
- 2.3.1 Three Flashes or below Threshold
- 2.5.4 Motion actuation (Level AA – WCAG 2.1)

## Content excluded from the Scope of the Application

Pursuant to Article 1, paragraph 5, of Legislative Decree No. 82/2022, the provisions do not apply to:

- Time-based, prerecorded media content published before 28<sup>th</sup> June 2025.
- Office file formats published before 28<sup>th</sup> June 2025.
- Maps and online mapping services, provided that essential information for navigation maps is made available in an accessible digital format.
- Content from third parties that is neither funded, developed, nor controlled by the relevant economic operator.
- Content of websites and mobile applications considered archives, i.e., containing only content that has not been updated or modified after 28<sup>th</sup> June 2025.

## 2. General Description of the Service

The website [www.sexten.it](http://www.sexten.it) is the tourist information and planning portal for Sexten in South Tyrol. It is aimed at end consumers who would like to find out more about Sexten, the Sexten Dolomites and the region around the Three Peaks, plan their holiday or research specific tourism services. The website provides a digital information, inspiration and planning service covering holidays, activities, nature experiences, culture, culinary experiences, events, mobility, accommodation and services in Sexten. The focus is on Sexten as the village of the Three Peaks, the surrounding Dolomite landscape, summer and winter activities, sustainable travel planning, regional gastronomy, cultural offerings and practical information for guests before and during their stay.

## Sexten

The Sexten menu item places the village and its scenic, cultural and historical identity at the centre. The website describes Sexten not only as a destination for mountain sports and holidays in the Dolomites, but also as a village with history, traditions, people, mountain pastures, ski slopes, hosts and events. Emphasis is placed on the Three Peaks, the Sexten Sundial, the Fischleintal valley, the village of Sexten itself, its history and its integration into the Three Peaks Dolomites region. This section therefore provides both basic information and inspiration: guests can find out about scenic landmarks, local features, natural settings and cultural background. The Fischleintal valley, for example, is described as the gateway to the Sexten Dolomites, as a natural area within the Three Peaks Nature Park and as a starting point for hikes, ski tours and routes to the Three Peaks.

## Plan your trip

The Plan your trip menu item brings together practical information for preparing a stay. This includes, in particular, accommodation, travel information, sustainability and the HIGH FIVE on Sexten safety and conduct section. The accommodation page describes a broad range of options, including hotels, holiday apartments, guesthouses, B&Bs, farm stays and camping. The travel information covers various forms of mobility: car, train, aeroplane, transfers and local mobility. Particularly relevant is the reference to public transport, local connections and the South Tyrol Guest Pass, which allows guests of participating member establishments to use public transport in South Tyrol free of charge. A further key focus is sustainable travel. Sexten and the Three Peaks Dolomites region are described on the website as a tourism destination with a GSTC label; according to the website, the region has held the sustainability label of the Global Sustainable Tourism Council since March 2025. Among the topics mentioned are soft mobility, hotspot management, local products, GreenEvents, energy efficiency and environmental measures.

## Activities

The Activities section is aimed at guests who would like to experience Sexten actively. The website presents Sexten as a destination for mountain and nature experiences in both summer and winter. Activities mentioned include hiking, climbing, biking, paragliding, skiing, cross-country skiing, winter hiking, ski touring, snowshoe hiking, tobogganing and family-time offers. Here, the service fulfils an orientation function: visitors receive an overview of which activities are possible in and around Sexten and how nature, Dolomite peaks, mountain pastures, mountain sports and family offers can be integrated into their holiday. The page emphasises both classic mountain sports such as hiking, mountaineering and climbing, as well as winter activities such as skiing, cross-country skiing, tobogganing and snowshoe hiking.

## Culture & Culinary Delights

The Culture & Culinary Delights menu item complements the nature and activity offering with gastronomy, events, architecture, museums, the tourism competence centre Haus der

Berge, as well as products and shops. The gastronomy page provides information about restaurants, pizzerias, cafés, mountain huts and Alpine pasture establishments in Sexten and around the Three Peaks. Various culinary styles are mentioned, including South Tyrolean specialities, Mediterranean cuisine, international cuisine, gourmet cuisine, and vegetarian, vegan, gluten-free and lactose-free options. The Events page brings together current events from areas such as culture, sport, culinary experiences, music, customs, guided tours, markets, courses, lectures, theatre, tastings, traditional festivals and hikes. The service therefore supports not only travel planning before the stay, but also spontaneous leisure planning once guests are on site. Cultural and historical content is also covered. The architecture page describes Sexten as a place where Alpine building culture between tradition and innovation becomes visible, for example through traditional farms, hereditary farms and modern or historically significant buildings. The museums page presents places that combine history, art and mountain culture, including the Anderter Alpe open-air museum, exhibitions on the First World War in the Sexten Dolomites and the Reinhold Messner House on Mount Helm.

### 3. How the Service Works

The website can be accessed via desktop computers, tablets and smartphones using a standard web browser. No registration is required to use the website. Users may freely use the functions provided as follows:

- The content can be accessed via the website's main navigation and is organised thematically into information about the holiday destination of Sexten, travel planning, activities, culture and culinary offerings, and service information.
- Users can access individual subject areas via the navigation and retrieve further information on Sexten, the Three Peaks, the Sexten Dolomites, natural attractions and excursion destinations, activities, events, accommodation, travel, mobility, sustainability, gastronomy, cultural offerings, museums, weather, webcams and tourist services.
- For specific travel planning, the website offers information, search, enquiry and booking options in accommodation and tourist offers. Users can research accommodation, select types of accommodation, view detailed information about hosts and, depending on the integrated function, start booking or enquiry processes. In addition, they can find information about travel, local mobility, sustainable travel planning and practical guidance for their stay in Sexten.
- The website also provides up-to-date information for guests during their stay. This includes, in particular, information on weather, webcams, events, activities, gastronomy, excursion destinations, mobility services, guest information and seasonally relevant offers. Users can obtain additional information or contact the responsible tourist bodies via contact functions, further links, digital service areas and, where applicable, external or supplementary services.

- The service is used via a web browser. Users select the desired content using menus, links, search functions, filters, buttons or forms. Depending on the selected function, information is displayed, search results are provided, tourist offers are shown, enquiries are submitted or external or supplementary digital services are accessed.
- Digital guest and service information is provided on the website via Guestnet. Users can access information there on their stay, offers, activities, events, mobility, gastronomy, weather and other relevant services.
- The Jobs section provides information on vacancies, career opportunities and application options. Users can access current job offers and retrieve further information on positions, requirements, place of work and the application process.

## 4. Compliance with Accessibility Requirements

Tourist Association Sexten has implemented measures to make its website accessible and compatible with assistive technologies, with the aim of improving usability for all users.

The features introduced to enhance accessibility include, among others:

- Compatibility with assistive technologies (e.g. NVDA, JAWS)
- Keyboard navigation
- Appropriate colour contrasts
- Text alternatives for graphic and multimedia content
- Zoom and text size adjustment
- Skip links for quicker navigation
- Forms and input fields with clear labels for easier interaction

### Conformity Status

To determine the conformity status, the guidelines and self-assessment model of AgID (Agenzia per l'Italia Digitale) were used. The technical audit carried out by an expert in digital accessibility at the time of drafting or updating this statement yielded the following result:

The current conformity status of the website is: partially compliant.

Despite the measures implemented, the website currently only partially meets the requirements of Annex A of the UNI CEI EN 301549 standard due to the following non-compliances.

### Non-Accessible Content

The web pages do not fully comply with the requirements of Chapter 9 “Web” of the UNI CEI EN 301549 standard. Specifically:

- There are external videos that have neither subtitles nor audio description.
- Some images have low contrast.
- There are links with similar labels.

- Some elements cannot be navigated using the keyboard. When navigating with the keyboard, the navigation order may not always be logical.
- Some elements may not clearly communicate their function to screen reader users.

Some downloadable PDF documents on the website do not meet the requirements of Chapter 10 “Non-web documents”, particularly about the following criteria:

- 10.1.1.1 Non-text content
- 10.1.3.1 Information and relationships
- 10.1.4.3 Contrast (minimum)
- 10.1.4.11 Non-text contrast
- 10.2.4.3 Focus order
- 10.2.4.6 Headings and labels
- 10.3.1.1 Language of page

## 5. Service Delivery Process and Accessibility Monitoring

Tourist Association Sexten has devoted particular attention to the service delivery process to ensure compliance with the applicable digital accessibility regulations. External experts have also been engaged, especially for the following activities:

- Technical accessibility review of the website through a gap analysis
- Resolution of non-compliances in the source code
- Preparation of publicly available accessibility documentation

As required by current legislation, the Tourist Association Sexten conducts regular technical audits to ensure the long-term accessibility of the website and to implement improvements where necessary – also based on feedback and suggestions from users.

The technical audits are carried out by an external accessibility consultant who uses up-to-date technical tools that comply with current standards. The assessments include:

- semi-automated source code analyses
- manual usability tests
- tests using assistive technologies (as screen readers)

## 6. Support and Reporting Barriers

If you experience difficulties accessing content or functions on the website or require additional assistance, you can send a message to the following email address:

[info@sexten.it](mailto:info@sexten.it)

Please include the following information in your message:

- First and last name
- Address of the website or the affected page sections
- Clear and concise description of the issue encountered
- Assistive tools used (operating system, browser, any assistive technologies)
- Any suggestions for improving accessibility

Reports received will be handled as quickly as possible and contribute to the continuous improvement of the website's accessibility.